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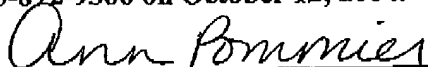
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OCT 12 2004**FAX COVER LETTER**

October 12, 2004

**TO:** Mail Stop Amendment  
**COMPANY:** U.S. Patent and Trademark Office  
**PHONE:**  
**FAX:** 703-872-9306

**FROM:** Craig J. Lervick  
**DIRECT DIAL:** 612.607.7387  
**EMAIL:** [CLervick@oppenheimer.com](mailto:CLervick@oppenheimer.com)  
**RE:** Serial No. 09/444,774  
Attorney Docket No. 60021-334801

**COMMENTS:** I certify that this correspondence is being transmitted by facsimile to Mail Stop Amendment, Commissioner of Patents, P.O. Box 1450, Alexandria, VA 22313-1450 via facsimile number 703-872-9306 on October 12, 2004.



Ann Pommier

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Serial No.: 09/444,774

In reply to Office Action mailed: July 12, 2004

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**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

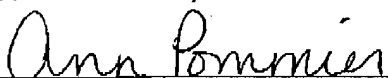
Serial #: 09/444,774  
Applicant: Michael G. Mikurak  
Filed: November 22, 1999  
Title: ENHANCED VISIBILITY DURING INSTALLATION MANAGEMENT IN A  
NETWORK-BASED SUPPLY CHAIN ENVIRONMENT

Group Art: 3622  
Examiner: A. Duran  
Docket #: AND1P348 (60021-334801)

**CERTIFICATE OF TRANSMISSION**

Mail Stop Amendment  
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Ann Pommier

**AMENDMENT AND RESPONSE**

Dear Sir:

This paper is responsive to the Office Action dated July 12, 2004 (hereinafter "Office Action") having a shortened statutory period of three months. This Office Action was initially designated final, however, as spelled out in an interview summary dated September 15, 2004, it was subsequently redesignated non-final. Applicant thanks both Examiners for taking the time to correct this premature designation. In response to the Office Action, please consider the following amendments and remarks.

**Amendments to the Claims** are reflected in the listing of claims, which begins on page 2 of this paper.

**Remarks/Arguments** begin on page 12 of this paper.